



Limited Warranty for Solar Systems

This Limited Warranty applies to the Solar System installed on the address identified above (the "Address"). SunSure will pay to repair or replace the Solar System panels, inverters, and software monitoring (the "Components") if they are defective or fail to work as intended, subject to the terms and conditions set forth below.

Territory	USA, US Territories
Coverage	Parts, Labor and Limited Warranty

Terms and Conditions

1. Warranty coverage begins on the date the Solar System is installed on the property by a properly licensed contractor (the "Start Date") and continues for 30 years.
2. SunSure will cover both the parts and labor necessary to, at its option, repair or replace Components that are defective or fail to work as intended. This includes shipping costs and labor costs related to uninstalling defective Component(s) and re-installing repaired or replacement Component(s). If SunSure is unable to replace a Component and repair is not commercially practicable or cannot be timely made, SunSure may refund the cost of the Component.
3. Repair or replacement will be made with identical new or re-manufactured Component(s). If identical items are not available, replacement may be made with parts that differ in size, color, shape, model number, and/or power level. Replaced Component(s) shall be returned to SunSure and become SunSure property.
4. Internet connectivity and software monitoring permissions must be enabled throughout coverage term.
5. This Limited Warranty may be transferred to subsequent owners of the property. If the Solar System or any of its Components are sold or relocated, this Limited Warranty remains valid upon such sale or transfer.
6. If a Component is returned to SunSure and determined not to be defective, you are responsible for the return shipping costs.
7. SunSure does not warrant or guarantee a specific power output. The inability of the Solar System to generate a specific power output does not necessarily mean a Component is defective.
8. The remedies set forth in this Limited Warranty are the sole and exclusive remedies for defects in the Solar System and/or its Components. Any repair or replacement performed under this Limited Warranty does not extend the original warranty period.

Exclusions

9. Solar Systems and Components sold and/or installed outside the United States and its territories.
10. Components with serial numbers altered, defaced, or removed.
11. Systems and Components installed on mobile homes, vehicles, or vessels.
12. Damage/failure caused by accident, misuse, abuse, negligence, improper installation, or failure to follow Component specifications or instructions.
13. Damage/failure caused by pests, rodents, or insects.
14. Damage/failure from flying objects or environmental pollution (e.g., soot, acid rain).
15. Damage/failure due to software, firmware updates, or unauthorized modifications.
16. Damage/failure caused by unlicensed technicians or repairs not in line with manufacturer instructions.
17. Damage/failure caused by improper handling during storage, packaging, or transport.
18. Non-compliance with applicable electric or building codes.
19. Natural disasters (earthquakes, floods, lightning, hurricanes, heavy snow, fire, etc.) or other unforeseen events not related to the Solar System.
20. Normal wear and tear.
21. Damage caused by unauthorized parts, equipment, or system changes.

Claims Procedure

To make a claim under this Limited Warranty, immediately notify an authorized SunSure representative, or contact SunSure in writing at:

SunSure LLC. 2531 N Patterson Ave, Springfield, MO 65803

Phone: +1 866.682.7873 **Email:** info@sunsure.co



Website: <https://SunSure.co>